



PBXtra - Standard Edition

Auto Attendant

“Press 1 for Sales, Press 2 for Support...” Give your business a professional look and feel.

Voicemail-to-Email

Have your voicemails sent directly to your inbox as wav file attachments. No POP3, IMAP, or Exchange configuration required!

Web Panel

Administer your phone system easily and quickly from anywhere on any web browser. Moves, adds, changes are as easy as a few mouse clicks.

Powerful Reporting

View real-time call logs for all extensions, or build custom call reports with powerful search filters.

Work From Anywhere

Take your desk phone with you, forward calls to your mobile, or use a softphone. You have access to all the same communication tools and call management features you would have at the office.

Hosted: \$24.99 Monthly Per User

Onsite: \$595 One Time Fee

PBXtra - Professional Edition

FindMe w/ Boomerang

Ring your preset numbers simultaneously, in succession, or according to a schedule. With Boomerang Mobile Integration, instantly redirect the call back to your desk or any other extension.

Call screening

Talk to who you want, when you want. Enable FindMe on your extension and a voice prompt will ask for the caller's name giving you the option to accept the incoming call.

Conference Bridges

Don't pay extra for conferencing. Fidelity comes preconfigured with conference bridges that support as many participants as you have phone lines.

Paging & Intercom Zones

Page or intercom the entire company, specific individuals or customized groups/departments through your phone system. Eliminates the need for an external paging or intercom system.

Groups/Permissions

Easily place extensions into groups or departments and assign permissions based on those groups.

Hosted: \$39.99 Monthly Per User

Onsite: \$1795 One Time Fee

PBXtra - Call Center Edition

Unlimited Call Queues

Create an unlimited number of queues customizable with personalized audio and hold announcements, user/agent priorities for call routing, caller limits, and much more.

Full featured ACD

Route incoming calls to users/agents in a variety of ways. Ring all, ring in order, etc.

Skills-based Routing

Assign call priorities for all agents in a queue. Giving you the power to pass more calls to your top performers or pass fewer leads to your underperformers based on skill-set.

Real-time Queue Statistics

See the status of your Call Center in real-time. From the Web Admin Panel quickly see vital queue metrics such as calls on hold, hold time, calls completed and abandoned.

Graphical Queue Reports

View graphical reports on every detail of your queues, such as abandoned calls, completed calls, hold time, average call length, agent productivity, and much more.

Hot Desk

Have multiple agents using the same desk or phones? No problem. Agents can receive queue calls from any phone they log into.

Advanced CRM Integration SugarCRM Salesforce.com

Out-of-box integration with web-based CRM systems including screen pops and click-to-call functionality.

Hosted: \$49.99 Monthly Per User
Onsite: \$2245 One Time Fee

HUD

HUD is a powerful application that connects your phone, your desktop, and your organization by consolidating all communication into a single easy-to-use interface. Now you can manage calls, presence/status, queues, and much more, all directly from your desktop.

HUD Team: \$995
HUD Agent: \$1995
HUD Queues: \$4,495

Open Source Solutions

trixbox Pro

trixbox® is an IP-PBX software solution designed for small and medium-sized businesses. With trixbox® Pro Standard Edition (SE), Enterprise Edition (EE), Call Center Edition (CCE), and Unified Agent Edition (UAE) trixbox Pro is all about choice! All editions are available at a low per-month cost or an affordable lifetime license fee.

trixbox CE

trixbox Community Edition (CE) began in 2004 as the massively popular Open Source IP-PBX project named Asterisk@Home. Since then, it has grown into the world's most popular distribution of Asterisk with over 65,000 downloads per month. trixbox CE is known for its flexibility to satisfy the needs of custom deployments and will continue to be FREE (as in beer and freedom).

Why use trixbox CE?

trixbox CE is the most flexible PBX system available today. If you need a highly customized solution and the trixbox Pro hybrid-hosted architecture is unfitting, use trixbox CE. Not only does trixbox CE allow you to build your own custom features and modules, but you can rely upon the community to help as well. The trixbox community is one of the largest and most active communities of trixbox and Asterisk users in the world.

The members of this community work every day to help each other answer questions, resolve issues, fix bugs, make enhancements, and develop projects. trixbox CE has all the benefits of open source plus a commercial company standing behind it.

Who uses trixbox CE?

Companies around the world, from two-station law firms to mid-size corporations with hundreds of users, rely on trixbox CE-based systems to run their business.

- Early adopters such as eHobbies.com quickly realized the cost savings potential of a trixbox CE PBX system. eHobbies now enjoys features normally found only on systems costing tens of thousands of dollars more.

- A Carl's Jr. franchise in Southern California has deployed a trixbox CE system and Linksys phones in its headquarters office, which provides phone service to 66 Carl's Jr. Restaurants.

- ProMax Systems in Irvine, CA is running more than 75 stations in a very busy sales office on a trixbox CE system and Polycom phones.

- Genius Products in Santa Monica, CA is now running multiple PRI connections to over 100 users using a combination of Linksys and Polycom phones for both local and remote users.